

Registration form

Errors & Omissions

**This seminar is brought to you by the IBAH and the Insurance Institute
Hamilton/Niagara Chapter**

**Attendance is limited. Registrations will be accepted on a "first come" basis.
Please register today to avoid disappointment.**

****** SEE BACK FOR DETAILS******

To Register: Complete Form and Mail to:

Insurance Broker's Association of Hamilton

Attention: Violet Whitehouse, Education Chairperson

C/O Ten Star Insurance, Suite 2-95 Hamilton St. N. Waterdown, ON L0R 2H0

Phone: 905-689-7911 or Toll Free 1-800-461-9501

Fax: 905-689-0400 or 905-689-0400 Toll Free 1-800-268-9191

SPEAKER: Jim Bonnay

Sponsored by: IBAH &
The Insurance Institute

Contact Person: _____ Phone: _____

Date: September 9, 2010

Time: 8:30am registration, half day seminar (9:00am-noon)

Location: 1439 Upper Ottawa St. Unit 4, Hamilton, ON

Participant #1: _____ Participant #2: _____

Total Fee Enclosed: (\$ 75.00 members) \$ _____
(\$150.00 non-members)

Note: coffee break included.

Deadline for Registration: no later than 5 business days prior to seminar date.

RIBO Accreditation: **3 Management**

Withdrawal Policy: You are welcome to substitute participants from your office. However, please let us know if your office must fully withdraw; there may be others on a waiting list that could be substituted.

For registration/location information: call Violet Whitehouse at the phone number indicated above.

*****You will only be notified in the event of the seminar being cancelled*****

Minimizing and Managing Errors and Omissions

RIBO Credit – 3 hours Management

Here it is – the seminar no broker can afford to miss. With the courts holding brokers to the same standards as other professionals, this seminar is a must in helping any broker to identify what their duties are as trained, knowledgeable professionals when they advise and protect their clients.

In this comprehensive, half-day seminar you will learn about:

- The broker and the law
- Our duties as a broker under the law of agency
- Your complex and demanding dual role
- The problems you will face as a professional
- Your duty to your customers and the degree of care necessary to protect your client's interests
- How to minimize your E & O liability

This seminar will delve into actual cases to help you uncover the most common causes of errors and omissions claims and what you can do to avoid them. The seminar is applicable to principals, CSR's and anyone employed in a broker's office.